Santhosh Janardhanan

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LinkedIn Profile 🔗

I am a results-driven Project Manager with a proven track record in IT project delivery, risk management, and resource optimization across global teams. Adept at Agile and Scrum methodologies, I ensure seamless execution of multi-project deliveries, driving efficiency and stakeholder satisfaction. My expertise in release planning, process improvement, and team leadership enables me to manage complex initiatives while fostering high-performance teams. With a strong technical foundation in PHP, JavaScript, DevOps, and cloud technologies, I bridge the gap between strategy and execution, delivering scalable, high-quality solutions.

Key Skills

Project Management & Leadership
- Project Lifecycle Management (Agile & Waterfall)
- Risk & Resource Management
- Offshore and Onshore Delivery Management
- Team Leadership, Mentoring & Performance Reviews
- Process Optimization & Quality Management
- Stakeholder Communication and Client Management
- Release Planning and Management

Technical Expertise
- **Backend Technologies:** PHP (Laravel, Drupal), Python, Nodejs
- **Frontend Technologies:** HTML, JavaScript (Vanilla, Vue, Svelte), CSS
- **Database Management:** MySQL, MariaDB, Redis, Elasticsearch, Meilisearch
- **Project & Collaboration tools:** JIRA, Confluence, MS Project, Office 365, Visio
- **Compliance & Auditing:** ITIL, Six Sigma, HIIPA, ISO 9001 & 27001

Experience

JUNE 2022 – PRESENT
Project Manager / Movate Inc., Plano, TX (Onsite in Newark, NJ)
DELIVERY AND OPERATIONS RESPONSIBILITY
- Responsibilities of multiple project delivery in the account
- Overseeing all activities associated with all projects to ensure goals are achieved
- Lead the effort of preparing documents like DoU, SOW, NDA, and MSA.
- Decision-making and problem-solving associated with projects
- Identifying and understanding objectives
- Planning and monitoring projects
- Identification and management of risks; taking corrective measures

- Stakeholder reporting and communication – internal and external
- Responsibilities of offshore delivery & operations including development, QA, automation, and build management
- Release planning, release review, and status checkpoints with on-site managers, customer support, and product management
- Working closely with client management, and customer support managers on deliveries and schedules
- Conducting weekly and monthly operations reviews with internal and client management
- Managing program estimates, budget, and billing

TEAM MANAGEMENT
- Working with resource pool management and recruitment teams to address the resource needs when downsizing the team
- Task assignment, follow-up, and review
- Goal setting and conducting semi-annual and annual performance reviews for team members
- Manage personal development plans for the team and define a clear career path.
- Mentoring individual team members for improved performance

ORGANIZATIONAL CONTRIBUTION
- Participating organization's quality audit process
- Recommend industry best organizational practices and guidelines
- Contributing to the organization's quality improvement process
- Contributing to resource development and knowledge management by conducting training and submitting knowledge documentation

Skills: Project & Delivery Management · Client & Stakeholder Communication · Risk & Issue Management · Contractual & Documentation Oversight · Quality Process Improvement · Operations Management · Collaboration & Agile Methodologies · Wide Technical Knowledge

FEBRUARY 2020 – JUNE 2022

Project Manager / Movate, Chennai, IN

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Skills: Project Management · Leadership · Mentoring · 24x7 Production Support · Business Development · Python · PHP · Docker · ElasticSearch · Angular · RPA · Drupal · DevOps · Web Content Accessibility Guidelines (WCAG) · Content Management Systems (CMS)

SEPTEMBER 2014 – JUNE 2019
Specialist / CSS Corp, Chennai, IN and New Jersey, US

Specialist role in Drupal is an onsite position where my role included collaborating with CSS sales and practice team to showcase enterprise-level CMS capabilities by rapid prototyping making use of PHP frameworks like Laravel and Drupal. I was instrumental in leading 24/7 support activities including new feature development, enhancements, and defect fixes.

I helped CSS Corp bring in enhancements to existing projects and new projects with my relationship with customer counterparts. This spans across multiple clients, technologies, and domains.

In this position, my responsibilities include:

- Planning for the scrum team.
- Daily communication with the Scrum team and client.
- Attending Defect Review Committee meetings.
- Preparing and presenting Weekly and Operations Review reports.
- Release planning for Product Updates, Hotfixes, and Releases.
- Overseeing Automation Testing (Development and Execution).
- Overseeing Platform compatibility and Third-party integration testing.
- Developing build support tools using .NET.
- Mentoring team on build and release techniques.
- Review of deliverables done by the team and peers.
- Training on various tools to the teams across the organization.
- Organization Certified SCM Auditor.
- Participating in the Organizational committee for innovation, process improvement, and process compliance enforcement.
- Pre-delivery checks, Review, and validation of SAHI Pro scripts delivered to Mahindra ComViva.

Skills: DevOps · Functional Testing · Automated Testing · SAHI PRO · Drupal · PHP · Laravel · Angular · ElasticSearch · Splunk · Web Accessibility · Business Development

DECEMBER 2013 – AUGUST 2014
Technology Specialist / UST Global, Thiruvananthapuram

Release and Configuration Management (DevOps) of Customer Support Export Documentation and Process Shipment projects for A.P. Møller Mærsk Ltd. I was the sole owner of building and maintaining the Configuration Management Plan, Release Calendar, and the repository for code and engineering artifacts.

My responsibilities include:

- Creation and maintenance of Configuration Management Plan, Release calendar
- Maintenance of code repository and engineering artifact repository
- Maintenance of various environments (viz. Developer, Test, Educational, Pre-Production, and Production)
- Preparing packages and instructions for pre-production and production deployments
- Creation of a branching and merging strategy
- Document and mentor the team on best practices for configuration management.

Skills: Software Configuration Management · DevOps · Quality Audit

MARCH 2006 – DECEMBER 2013
Tech Specialist / CSS Corp, Chennai

During this time, I worked for leading enterprises like Thomson Reuters and Sage Software Inc. Roles included the development of installation packages using InstallShield, Wise Installer, and Wix MSI packager supported with .NET libraries. Later, I accepted the responsibility of project management and control along with the tasks of a configuration manager. I successfully created and maintained process documentation for **CMMI Level 5, ISO 9001, and ISO 27001** certifications of the project. Maintained 100% compliance for straight 16+ months.

My responsibilities included:

- Analyze the application ecology and propose a packaging solution for customer products.
- Design and develop application packages along with dependency resolutions.
- Maintain multiple levels of deployment environments. (Dev, SIT, UAT)
- Develop and maintain automated build environments using CruiseControl.NET.
- Develop customized plugins for CruiseControl.NET suitable to customers' product needs.
- Facilitate organizational and external compliance audits.

Skills: Shell scripting · InstallShield · Wise Installer · WIX · MSI · .NET · Software Configuration Management · Quality Audit

DECEMBER 2000 – DECEMBER 2005
Programmer / Xstream Software, Thiruvananthapuram

As a programmer, I was responsible for creating and maintaining InstallScript-based InstallShield setups for Xstream's e-learning products. I was also responsible for creating and maintaining help documentation for each product.

Skills: InstallShield · RPM Package building · VC++ · Qt · Microsoft Help (CHM files)

Education

MAY 2014

Bachelor of Business Administration / Alagappa University, Karaikkudi

Certifications

FEBRUARY 2025

Generative AI Overview for Project Managers / Project Management Institute

Credentials: View the Certificate here

AUGUST 2023

Generative AI Fundamentals / Google

Credentials: View the Certificate here

FEBRUARY 2023

SiteImprove Platform Manager Certification / SiteImprove

FEBRUARY 2023

Six Sigma White Belt Certification in Health Care / The Council for Six Sigma Certification

JANUARY 2023

Professional Scrum Master I / Scrum.org

Credentials: View the Certificate here

OCTOBER 2020

Microsoft Certified: Azure Fundamental / Microsoft

Credentials: View the Certificate here

FEBRUARY 2020

Start Deutsch Goethe-Zertifikat A1 / Goethe Institut

JUNE 2018

Acquia Certified Site Builder – Drupal 8 / Acquia

JUNE 2017

Splunk Power User / Splunk

SEPTEMBER 2015

Programming for Everybody (Python) / University of Michigan via Coursera.com

JUNE 2015

ITIL® Foundation Certificate in IT Service Management / AXELOS Global Best Practice

Credentials: GR750175498SJ

January 2013

Exam 480: Programming in HTML5 with JavaScript and CSS3 / Microsoft

Credentials: Click Here